

October 2021

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Letter from the President

Dear Colleagues:

It seems all our time, efforts and emotions have been tied up in Covid for the last 18 months. The Covid pandemic has come to us with a huge financial and emotional cost. Please join me Tuesday, October 26 from 6:00-7:00 PM at the next IHP Summit where we will discuss some of the incredible financial costs of Covid. INTEGRIS Health has done a great job in communicating information regarding the Covid pandemic and developing plans to deal with the fallout. INTEGRIS Health has been the leader in the Covid response for Oklahoma.

We need to refocus IHP back on the transition from volume to value in the delivery of healthcare. Covid has taught us many things about the fragile nature of the US healthcare system. Continuing issues of workforce shortages, supply chain disruption, economic anxiety and system consolidation will be with us for a long time and are not easy to solve. IHP's mission has always been to establish a clinically integrated network to deliver value-based care in a very efficient and patient centered manner. Focus on care coordination, quality metrics and affordability has made us

successful in this endeavor. However, we have been doing this in relatively small numbers of covered lives, and our current strategy is to expand this type of healthcare delivery to a much larger audience.

We have committed to participate in the Medicare direct contracting program starting in January 2022. You have been receiving a lot of information about this program through email from IHP and other sources. We have an educational video and an extensive FAQ document that can be accessed [here](#). Please spend some time educating yourself on this program. It takes effort to be able to understand, but it is an important part of our IHP strategy going forward.

We have partnered with Lumeris, a leading organization in this area, and they will be presenting at our Summit next week regarding direct contracting and the development of the INTEGRIS Health population health services organization (PHSO). This effort really signals a move to value for INTEGRIS Health and IHP is an essential role in this.

I am also happy to report that the INTEGRIS sponsored Medicare advantage program has been named. It is called INTEGRIS Health Partners Plus (IHP+). Open enrollment for this product has begun and early indications show significant interest. We are distributing information for the primary care providers regarding this plan so

you can discuss it with your patients. We should know by the end of the year what our IHP+ enrollment will be for 2022. The development of this MA plan is also an important piece of our long-term move to value strategy.

We have a lot going on in IHP. I look forward to again focusing on our primary mission and less about Covid in the months to come. Continuing to make the transition to value and away from volume is key to keeping healthcare affordable. Please take care of yourself and your loved ones. Remember to keep your focus on the patient and their needs.

Look forward to seeing you all virtually next week for our IHP Summit. Hopefully we can get together in person soon.

Carl Raczkowski, M.D.
President, INTEGRIS Health Partners

INTEGRIS Health Partners Plus Medicare Advantage Plan

Effective January 1, 2022, INTEGRIS Health will launch a Medicare Advantage health plan called INTEGRIS Health Partners +. Our new health plan will have three options for Medicare beneficiaries to choose from.

Please see below for the logo of the health plan:



Marketing for this plan began October 1st in anticipation of the open enrollment period which runs from October 15th-December 7th, 2021.

During the summer, all IHP participating caregivers received an invitation to participate in the new IHP+ plan. To check your participation status or to sign up if you haven't already signed a contract, please contact Kari Govier-Brown at kari.govier-brown@integrisok.com.

Information regarding provider orientation will be sent later in the year to provider's email address on file.

INTEGRIS Health Direct Contracting

Effective January 1, 2022, IHP will begin participation in the CMS Direct Contracting program for Medicare fee-for-service beneficiaries. Over the past month, IHP caregivers received communication regarding our intent to add you as a participating provider to the new INTEGRIS Health Direct Contracting program.

In early October, a detailed video explanation of this program was shared via email, along with a FAQ, and the advantages of participation. This video can be viewed through the IHP website [here](#) and will count towards your 2021 IHP Metrics as an approved physician education session.

Contracts will be sent via DocuSign to the provider's email address on file. We ask that you please sign the documents and return by November 15th.

Bright HealthCare Updates

Exciting Utilization Management updates coming from Bright HealthCare™

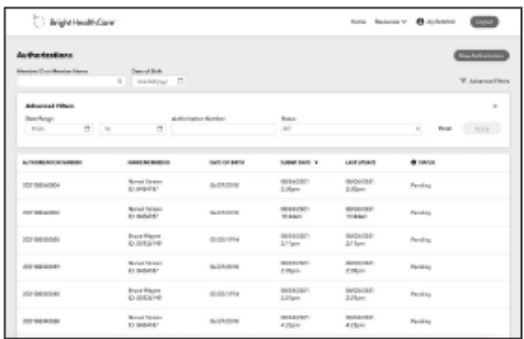

To better serve you, we're improving our technology. Soon, you'll see an all-new portal for prior authorizations. Electronic submissions will make getting authorizations easier than ever. You'll be able to:

- ✔ Keep track of authorizations and their statuses
- ✔ Respond to additional requests for information without having to manage a physical paper trail
- ✔ Reduce reliance on faxing, which is slower and less efficient.

NOTE: PA's submitted via fax will be visible on the new portal

Features:

- Dashboard displaying the status of previously submitted authorizations
- Advanced Filters allowing you to easily sort through previously submitted authorizations and check status
- Ability to view and respond to notifications about authorizations that require additional action
- Check if authorization request is needed
- Quickly and easily add supporting clinical documentation
- Progress bar guides you through the authorization request process

When it starts:	10/01/2021
What you need to do differently:	Nothing! This will be a seamless transition - simply access Availity.com as you usually do.
What you will see:	<div style="display: flex; justify-content: space-around;"> <div style="width: 45%;"> <p>Dashboard</p>  </div> <div style="width: 45%;"> <p>Check if authorization is needed</p>  </div> </div>
NEW fax number:	888-319-6479

Why ePA?

According to the 2019 CAQH Index Report (Council for Affordable Quality Healthcare), researchers estimate that providers could save \$355 million by shifting to fully electronic prior authorizations.

Questions?

If you are interested in a training or have questions, please contact your provider relations representative.

Colon Cancer Screening

Dear Colleagues,

I hope that you are all doing well during this stressful time. I want to take this opportunity to announce two changes to the INTEGRIS Health plan.

- 1) INTEGRIS Health now covers colon cancer screening starting at age 45
- 2) INTEGRIS Health now covers Cologuard as a screening option for colon cancer.

Colon Cancer screening is a complex discussion and I encourage you to individualize screening recommendations for each patient's circumstances. Colonoscopy is the preferred method for screening for colon cancer. Cologuard is indicated for screening asymptomatic average risk patients. Cologuard could be used to screen higher risk patients if colonoscopy is not a feasible option. Routine screening is critical and literally will save lives. Thank you for all of your efforts to keep our patients healthy

Regards,

Todd D. Clapp, MD
IHP Medical Director

EPCS Enrollment

E-Prescribing Controlled Substances (EPCS) became mandatory by Oklahoma State law (HB 2931) beginning January 1, 2020. As of July 8, 2019, EPCS went live on Epic, allowing providers to send controlled substances to the patient's pharmacy using the Imprivata ID app as the second authentication factor.

The enrollment process for EPCS must be supervised per DEA Regulations. The enrollment of the following modalities for providers will be completed by enrollment supervisors:

- Imprivata ID
- Fingerprints (2)

Providers must see an enrollment supervisor to set up EPCS for the first time or if they get a new physical phone and do not have the old device.

Regional or alternative enrollment locations can be found at the following:

- **Bed Planning Office at INTEGRIS Baptist Medical Center**- 405-949-3148, on the First floor in the House Supervisors Office 1E1119
- **Medical Staff Office at INTEGRIS Health Edmond** - Sharon Wagner's office 8 a.m. to 4 p.m. Monday through Thursday 405.657.3041
- **Medical Staff Office at INTEGRIS Grove** – Room # 222; Wednesday and Friday 9 a.m. to 3 p.m. or by appointment. Contact Connie Kubena at 918-791-1582
- **Medical Staff Office at INTEGRIS Miami** - Employee Health Office; Tuesday and Thursday 10 a.m. to 3 p.m. or by appointment. Contact Connie Kubena at 918-791-1582
- **Medical Staff Office at INTEGRIS Bass Baptist, Enid** - Tuesday's 9 a.m. to 4:30 p.m. or by appointment. Contact Linda Marrs at 405-473-109

Additional Resources:

[Locating an Enrollment Supervisor for Imprivata Confirm ID](#)

[Configuring a provider to preform EPCS \(e-prescribing on controlled substances\) in EPIC.](#)

[New Device/Phone Enrollment Process Imprivata Confirm ID](#)

[End User Process for completing the Enrollment in Confirm ID For multifactor authentication REMOTE ACCESS ONLY](#)

Epic Care Link

INTEGRIS Health has partnered with Epic to offer the EpicCare Link to our individual providers in IHP. The EpicCare Link system offers free, read only access to INTEGRIS medical records allowing community providers access to review patient's charts creating a more transparent flow of information between physicians.

IHP providers interested in using the INTEGRIS EpicCare Link system can request access by going to https://epiccarelink.integrisk.com/EpicCareLink/common/epic_login.asp and clicking on Request New Account.

If you have trouble registering for an account, please contact the INTEGRIS IT Help Desk at 405-949-4086 or Toll Free at 866-609-4357.

INTEGRIS Health Connect

INTEGRIS Health values our health care partners and needs your support to provide an integrated experience of care for our patients. As a result, we offer INTEGRIS Health Connect to affiliated independent physicians and community hospitals for the purpose of improving clinical outcomes, the quality and experience of patient care, and communication among providers across care settings.

INTEGRIS Health Connect is a program to efficiently and affordably link providers, patients and facilities. Through Connect providers gain access to over 2 million individual patients across Oklahoma. As our patients access care from providers and facilities using Epic and Connect, these shared patients will virtually carry their records with them. Accessing this single record for each communal patient saves valuable time in the private office while also providing a community aligned patient record.

INTEGRIS Health Connect enhances coordination of care among physicians throughout our region and improves access to essential patient information for every provider joining the platform.

Those interested in learning more about the INTEGRIS Health Connect system can fill out an inquiry form at the following: [INTEGRIS Health Connect Inquiry Form | INTEGRIS Health \(integrisk.com\)](#).

Shared Savings

2021 Metrics Completion List

Please review the 2021 clinical and operational metrics, available for you to view anytime at [Metrics | INTEGRIS Health \(integrisk.com\)](#).

Note: The metrics sheet is updated every Friday afternoon. If you complete a metric, please wait until the following week to check that it has been updated.

IHP Satisfaction Survey

The 2021 IHP Satisfaction Survey is now available for completion. The survey will take around 6 minutes to complete and will count towards your metric completion. You can access the survey [here](#) or using the following QR code:



Upcoming Events

Please mark your calendars for these upcoming educational events.

October 26

2021 Virtual INTEGRIS Health Partners Summit

Topic(s): INTEGRIS Health Partners' Health Plan Performance & Shared Savings

Covid in the Health Plan

Colorectal Cancer Screening

Medicare Advantage Plan/Direct Contracting

Location: Virtual – [Click here to join the meeting](#)

(Prior to this meeting, please download the [Microsoft Teams Application](#).)

December 15

2021 Virtual INTEGRIS Health Partners Summit

Location: Virtual (Prior to this meeting, please download the [Microsoft Teams Application](#).)

New Physicians and Advanced Practice Providers

Manoj M. Abraham, DO Pediatrics (Hospitalist) INTEGRIS Pediatric Hospitalists 3300 NW Expressway, Oklahoma City, OK 73112 405-949-3919	Samuel Adhikari, CRNA Anesthesiology HPI Physicians, LLC 14024 Quail Pointe Oklahoma City, OK 73134 405-242-2713	Katherine Arnold, MD Obstetrics and Gynecology INTEGRIS OB Hospitalists 3300 NW Expressway, Oklahoma City, OK 73112 405-949-3919	Katrina Bates, APRN Nurse Practitioner, Family Healthcare One Urgent Care and Family Practice 1900 South Country Club Rd. El Reno, OK 73036 405-717-5496
Kendra Bond, APRN Nurse Practitioner, Family INTEGRIS Breast Surgery 10900 Hefner Pointe Drive, Suite 505 Oklahoma City, OK 73120 405-552-0400	Sharla R. Brown, APRN INTEGRIS Cancer Institute of Oklahoma 5911 W. Memorial Rd., Suite 200 Oklahoma City, OK 73142 405-773-6400	Stacy Brown, PA Physician Assistant, Surgical HPI Physicians, LLC 3115 SW 89 th St. Oklahoma City, OK 73159 405-427-3705	Erica Buel, CRNA Anesthesiology HPI Physicians, LLC 14024 Quail Pointe Oklahoma City, OK 73134 405-242-2713
Brittany Clark, APRN Nurse Practitioner, Family MedOK Mustang 1616 S. Mustang Rd Yukon, OK 73099 405-265-1611	Nicole Cottrell, MD General Surgery/Breast Surgery INTEGRIS Breast Surgery 10900 Hefner Pointe Drive, Ste 505 Oklahoma City, OK 73120 405-552-0400	Jeremy Davis, MD Urology Davis Urology PLLC 13509 N. Meridian Ave., Ste 6 Oklahoma City, OK 73120 405-768-1180	Michelle R. Dawson, PA INTEGRIS Family Care Memorial West 5919 W. Memorial Rd., Suite 300 Oklahoma City, OK 73142 405-773-6470

<p>Bayli Nikole Donaldson, PA</p> <p>INTEGRIS Orthopedic Central 5401 N. Portland, Suite 600 Oklahoma City, OK 73112 405-713-9940</p>	<p>Viral Doshi, MD</p> <p>Sleep Medicine, Pulmonology INTEGRIS Sleep Medicine 3330 NW 56th St. Oklahoma City, OK 73112 405-951-2141</p>	<p>Jennifer Fleck, CRNA</p> <p>Anesthesiology HPI Physicians, LLC 14024 Quail Pointe Oklahoma City, OK 73134 405-242-2713</p>	<p>Daniel Freno, MD</p> <p>Cardiothoracic Vascular Surgery INTEGRIS Cardiovascular Physicians 4221 S. Western Ave, Ste 2010 Oklahoma City, OK 73109 405-644-5120</p>
<p>Alan Garber, MD</p> <p>Critical Care Medicine INTEGRIS Neurointensivists 3300 NW Expressway Oklahoma City, OK 73112 405-949-3011</p>	<p>Maya Gharfeh, MD</p> <p>Pediatric Allergy & Immunology Oklahoma Allergy and Asthma Clinic 750 NE 13th St., 3rd Floor Oklahoma City, OK 73104 405-235-0040</p>	<p>Bret Haines, DO</p> <p>Surgery INTEGRIS General Surgery Enid 620 S. Madison St., Suite 109 Enid, OK 73701 580-977-1901</p>	<p>Millard Henry, III, MD</p> <p>Urology INTEGRIS Urology South 4200 S. Douglas Ave, Ste 200 Oklahoma City, OK 73109 405-636-7499</p>
<p>Tse-Shuen Ku, MD</p> <p>Internal Medicine/Critical Care Zuhdi Transplant Physicians 3300 NW Expressway Oklahoma City, OK 73112 405-949-3349</p>	<p>Laura Luick, MD</p> <p>Orthopedic Surgery/Foot & Ankle Surgery The Physicians Group LLC 3115 SW 89th St. Oklahoma City, OK 73159 405-486-6825</p>	<p>Crista MacAllister, MD</p> <p>Obstetrics and Gynecology Lakeside Women's Hospital, LLC 11101 Hefner Pointe Drive, Suite 204 Oklahoma City, OK 73120 405-936-1000</p>	<p>Ryan Major, MD</p> <p>Family Medicine INTEGRIS Family Care Moore 1401 SW 34th St., Oklahoma City, OK 73160 405-793-1188</p>
<p>Caleb McCormick, MD</p> <p>Anesthesiology Anesthesia Scheduling Services, PC 608 NW 9th St., Ste 6210 Oklahoma City, OK 73102 405-272-9641</p>	<p>Miranda McGhee, MD</p> <p>Infectious Disease Infectious Disease Consultants David H. Chansolme, MD 4221 S. Western Ave., Ste 4010 Oklahoma City, OK 73109 405-644-6464</p>	<p>Silvia R. Olivares Mendoza, APRN</p> <p>Zuhdi Transplant Physicians – Heart 3400 NW Expressway, Suite 200 Oklahoma City, OK 73112 405-713-9900</p>	<p>Fadi Nasr, MD</p> <p>Neurosurgery Spine Surgery Associates PLLC 14100 Parkway Commons Drive, Ste 200 Oklahoma City, OK 73134 405-242-4345</p>
<p>Terri O'Connor, APRN</p> <p>Advanced Nurse Practitioners – Neonatal INTEGRIS Advanced Nurse Practitioners – Neonatal 3300 NW Expressway Oklahoma City, OK 73112 405-949-3393</p>	<p>James Odor, MD</p> <p>Orthopedic Spine Surgery Spine Surgery Associates PLLC 14100 Parkway Commons Drive, Ste 200 Oklahoma City, OK 73134 405-242-4345</p>	<p>Krista Palmer, APRN</p> <p>Family Medicine INTEGRIS Palliative Care 13920 Quailbrook Dr. Oklahoma City, OK 73134 405-848-8884</p>	<p>Justin Porter, MD</p> <p>Pain Management Oklahoma Pain Management 3601 NW 138th St., Ste 200 Oklahoma City, OK 73134 405-775-9350</p>
<p>Derek Pourtorkan, DO</p> <p>Family Medicine INTEGRIS Family Care Coffee Creek 2916 N. Kelly Ave. Edmond, OK 73003 405-715-5300</p>	<p>Soisangvane Quy, APRN</p> <p>Nurse Practitioner, Family Premier + Urgent Care 1616 S. Mustang Rd. Yukon, OK 73099 405-256-1501</p>	<p>Amanda Rasmussen, APRN</p> <p>Advanced Practice Registered Nurse INTEGRIS Family Care Norman 700 24th Avenue NW Norman, OK 73069 405-364-0555</p>	<p>Elizabeth Renouard, PAC</p> <p>Physician Assistant INTEGRIS Spine and Neurological Surgery North 3366 NW Expressway Oklahoma City, OK 73112 405-552-0401</p>
<p>Emily Rivera, APRN</p> <p>Nurse Practitioner, Family INTEGRIS Palliative Care 13920 Quailbrook Dr. Oklahoma City, OK 73134 405-848-8884</p>	<p>Pakpoom Tantrachoti, MD</p> <p>Cardiovascular Disease Zuhdi Transplant Physicians – Heart</p>	<p>Patrick Verity, MD</p> <p>Infectious Disease Infectious Disease Consultants David H. Chansolme, MD</p>	<p>Tammy Vermeulen, APRN</p> <p>Nurse Practitioner, Acute Care INTEGRIS Pulmonology South 4221 S. Western Ave, Suite 4005</p>

	3400 NW Expressway, Suite 200 Oklahoma City, OK 73112 405-713-9900	4221 S. Western Ave., Ste 4010 Oklahoma City, OK 73109 405-644-6464	Oklahoma City, OK 73109 405-644-5040
Joseph E. Walsh, PA INTEGRIS General Surgery Baptist 3433 NW 56 th St., Suite 900 Oklahoma City, OK 73112 405-713-9935	Gregory Zeiders, DO Orthopedic Surgery Zeiders Orthopedics, PLLC 13700 S. Western Ave, Ste 100 Oklahoma City, OK 73170 405-753-1100		
