INTEGRIS HEALTH

INTEGRIS Health Partners

NEWSLETTER

April 2023

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Letter from the President

Dear Colleagues,

Recently, there has been an influx of negative news about the state of healthcare on a national level. Budget failures, supply chain issues, physician/nursing turnover, and out-of-control drug costs have dominated the discussion. There appear to be no easy solutions, and everything seems to be much more complicated than it has been in years past.

Frequently, other physicians will ask me how they can help curb these issues. I think the first thing we can do is pay attention to the current state and collaborate on solutions, if possible. INTEGRIS Health has an Idea Tracker, and our caregivers have implemented over 42,000 ideas since 2018! If you or your staff have an idea you would like for IHP to implement, we strongly encourage you to email us at INTEGRISHealthPartners@integrisok.com with "(Name of Subject): Idea Board" as the subject line of your email. Any and all reasonable ideas will be added to our Idea Board and given consideration.

Another way we can combat these issues is continuing to focus on our patients by providing affordable and efficient care. I have always felt that if we focus on the patients and their needs, the rest will fall in line and take care of itself. A simple view of the world, some would say.

As physicians and healthcare professionals, we are primarily here for the patients' well-being, and we cannot forget that. Taking your frustrations into the exam room or other care setting is not good for you or for the patient. It is about them, not us.

As always, I am truly grateful to each of you for the incredible work you do for our communities. I look forward to continuing to partner with you to help people live healthier lives.Sincerely,
Carl Raczkowski, M.D.
President, INTEGRIS Health Partners

Oklahoma Health Information Exchange

With the passage of Senate Bill 1369 the laws around health information exchange have changed in Oklahoma. The newly established mandate requires that all health care providers participate in the statewide HIE by July 1, 2023.

The financial cost associated with connecting to MyHealth Access Network (the state-designated entity) is variable. INTEGRIS Health Partners recommends that all independent providers start the application process here. Taking this action by July 1, 2023, will ensure you are in compliance with the mandate and give the opportunity for MyHealth to assess and estimate your individual cost. At that time, you can apply for exemption or hardship scholarship.

For more information regarding the Health Information Exchange requirements, please visit the OHCA FAQ sheet here or reach out to IHP at INTEGRISHealthPartners@integrisok.com**.**

Clinical Programs Update

Vice President CP Update- Dr. Chelsey Gilbertson

- Developing Playbooks for evidence-based care implementation, driving clinical standardization
  - Enteral Nutrition
  - Glycemic Management Part 1: Hyperglycemia Management Protocol
  - OB Rupture of Membranes Testing
  - Colon Procedure Perioperative Orders
- Partnering with System Strategy and key stakeholders on Tactical Smart Growth opportunities
- Collaborating with Supply Chain – engaging physicians as Subject Matter Experts (SMEs) to guide product sourcing/contracting
- Hosting the quarterly System Morbidity and Mortality CME Conference April 20th @ 0700; for more information, please email cme@integrisok.com

Women's & Children's CP Update – Jill Hughes, Drs. Smith and Vanlandingham

- Trialing the Jada Hemorrhage Management System at IBMC and LSWH: Live 2.1.23
- Implementation of Triage Order Set and Rupture of Membrane Testing Pathway. Live 2.28.23
- Partnering with operational leaders on Level 2 Special Care Nursery Capacity/Strategy

- Implementing the Epic Quantitative Blood Loss Documentation: Go Live 3.28.23
- Collaborating with Surgical Services on the Fetal Monitoring during Procedures Protocol
- Developing system Newborn Admission Order Set to comply with updated AAP Guidelines
- Developing DKA order set for BMC PICU and system Emergency Departments

Neurosciences & Orthopedics CP Update – Briton Stoll, Drs. Beson and Gannaway

- Evaluating Total Joint Vendors for standardization
- Developing Stroke and Hip Fracture Care Pathways
- Engaging Providers to Improve RAPT Compliance Rates
- Collaborating with Clinical Services to Establish an Osteoarthritis Program
- Collaborating with Payor Strategy to Evaluate Center of Excellence or Bundled Payment Opportunities within Orthopedics

Behavioral Health CP Update – Allie Friesen

- Implemented Suicidal Patient Clinical Pathway September 2022
    - Risk Stratification High Risk and Low Risk
    - Corresponding Order Panels for High or Low Risk
- Developing strategy and partnership opportunities for Behavioral Health Access Center to improve access and offload System Eds
- Developing Ambulatory Suicidal Clinical Pathway
- Developed depression screening workflow (PHQ-2) went live with IMG March 1st.

Intensive Medicine CP Update – Melissa Gullotto, Drs. Mueggenborg, Biedermann, El Banayosy, and Britt

- Implemented Enteral Nutrition Part 2 November 1st
- Glycemic Management Part 1: Hyperglycemia Management Protocol – phased go-live begins the week of February 20th
- Finalizing current state sepsis value stream map based on recent observations and interviews

Oncology CP Update – Kim Frank, Dr. Showalter

- Improving Access – Diagnosis to Treatment – New workflow implemented. Referrals go to clinic work queue for review then sent to access for scheduling (clinic can provide urgency if needed as well as day/time/doctor specifics if outside of normal new patient slot)
- Continuous improvement (monitor, adjust, continually learn) – New patient referral checklist undergoing revisions based on feedback from referring providers

Surgical Services Update – Melissa Flowers, Dr. O'Leary

- Standardized Colon orders are live. Please use these for colon surgeries. They are labeled "CRS" in Epic
- Optimization of Epic to include improved functionality for IHP physician ability to enter case request build will begin mid-April
- SSI prevention monitoring utilizing K Cards to monitor THA, TKA, Colon and Hysterectomy patients to ensure all measures are met
- Collaboration with Women's work group to develop standardized hysterectomy orders

IACC/NZTI Update – Kay Shields Ragan

- Initiating assessment in tandem with CI team to review Kidney referral to waitlist process to gain efficiencies and shorten throughput time
- Engaging with EPIC team to review potential optimization opportunities for transplant flow

- Implemented eCPR for select patients undergoing resuscitation, initial outcomes are above nationally reported results; will reassess at 6 months to determine possibility of expanding coverage hours
- Implementing XynQAPI tool to assist with evaluation and improved tracking of transplant related quality events
- Reviewing LVAD ICU admission orders for best practice processes as well as potential CFIP opportunities

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APP Update

APP Council is held every second Wednesday at 7:00 and the next APP Bootcamp will be held on May 25th, 2023 in the IBMC Auditorium or Teams.

As always please contact the System Manager, Office of Advanced Practice – Dee Carey at Barbara.Carey@integrisok.com or 405-513-3899 with any questions or concerns.

CMS-HCC Risk Adjustment Education

The Lumeris Provider Education Engagement Program Calendar for 2023 is now available to view here. These sessions are webinars designed to enhance your knowledge of the principles of CMS-HCC risk adjustment model and the importance of accurate and complete documentation. The webinar for May is:

Cancer

Documentation requirements and guidelines to support accurate diagnosis coding for Cancer; active vs historical.

Register here:

May 11th 12pm- 1pm

May 11th 6pm-7pm

May 12th 12pm- 1pm

Coding Tip of the Month:

Epilepsy / Seizure Disorders

Epilepsy is a disorder characterized by recurrent transient disturbances of the cerebral function. Most of the codes in this category are classified based on the type of epilepsy/seizure, whether it is intractable or not intractable, and whether it is associated with status epilepticus.

Document and Code current seizure(s), seizure disorder or epilepsy as a current problem when the condition is active and being treated with medication.

Do not document past seizure(s) as current if the condition has resolved, has not recurred and is no longer being treated.

(Validated Coding & Documentation Example below)

G40.209 - Localization-related (focal) (partial) symptomatic epilepsy and epileptic syndromes with complex partial seizures NOS – ***Controlled, continue taking carbamazepine as directed***.

CVA / Sequelae of Stroke

This condition is presumed to occur only in the acute care setting (inpatient hospital). An acute CVA represents a medical emergency that requires prompt medical treatment. For follow-up care in the office setting, report the codes for history or sequelae / late effect.

For history of stroke with no residual neurological deficits, assign code Z86.73: Personal history of TIA and cerebral infarction without residual deficits.

Any residual late effect(s) present after the discharge from the initial acute care episode for the CVA, those conditions code to Sequelae of stroke (ICD-10-CM subcategory I69.3.-).

(Validated Coding & Documentation Example below)

I69.351 Hemiplegia & Hemiparesis following (CVA) affecting right dominant side – ***Stable, as noted in PE, will continue to monitor for improvement.***

Provider Headshots

Calling all headshots! We are in the process of updating all our provider headshots on the Integris Health website. It is important to patients when they are looking for a new doctor to have a visual representation of who they will be going to for their health concerns and continued care. If you already have a professional headshot, please email it to IntegrisHealthPartners@integrisok.com. Additionally, we are planning on providing the opportunity to take a professional headshot at our next IHP Summit.

Epic Care Link

INTEGRIS Health has partnered with Epic to offer the EpicCare Link to our independent providers in IHP. The EpicCare Link system offers free, read-only access to INTEGRIS medical records allowing community providers access to review patient's charts creating a more transparent flow of information between physicians.

IHP providers interested in using the INTEGRIS EpicCare Link system can request access by going to https://epiccarelink.integrisok.com/EpicCareLink/common/epic_login.asp and clicking on Request New Account.

If you have trouble registering for an account, please contact the INTEGRIS IT Help Desk at 405-949-4086 or Toll Free at 866-609-4357.

INTEGRIS Health Connect

INTEGRIS Health values our healthcare partners and needs your support to provide an integrated experience of care for our patients. As a result, we offer INTEGRIS Health Connect to affiliated independent physicians and community hospitals for the purpose of improving clinical outcomes, the quality and experience of patient care, and communication among providers across care settings.

INTEGRIS Health Connect is a program to link providers, patients, and facilities efficiently and affordably. Through Connect providers gain access to over 2 million individual patients across Oklahoma. As our patients access care from providers and facilities using Epic and Connect, these shared patients will virtually carry their records with them. Accessing this single record for each communal patient saves valuable time in the private office while also providing a community aligned patient record.

INTEGRIS Health Connect enhances coordination of care among physicians throughout our region and improves access to essential patient information for every provider joining the platform.

Those interested in learning more about the INTEGRIS Health Connect system can fill out an inquiry form at the following: INTEGRIS Health Connect Inquiry Form | INTEGRIS Health (integrisok.com).

Update Your INTEGRIS Health Partners Profile

Our INTEGRIS Health Partners team has been hard at work updating the IHP Provider Roster and Directory. In an effort to ensure accuracy, we ask that you take time to fill out this short 10 minute survey to update your information: INTEGRIS Health Partners Profile Update Form.

This will be used to update our IHP Provider Roster and Directory, as well as your INTEGRIS Health website provider profile.

Please reach out Robyn.Burk@integrisok.com with any questions you have regarding this form.

New Physicians and Advanced Practice Providers

Nazir Ahmad, MD Hospitalist Oklahoma Hospital Medicine Physicians, LLC INTEGRIS Hospitalists - Southwest Oklahoma City, OK 73109 (405) 945-5215	Christopher Blewett, MD Pediatric Surgery INTEGRIS Medical Group INTEGRIS Health Medical Group Pediatric General Surgery Oklahoma City, OK 73112 (405) 949-3125	Courtney Bowler, APRN Advanced Practice Registered Nurse, Pediatrics AKY MD, LLC dba Just Kids Pediatrics Midwest City, OK 73110 (405) 757-7818	Madison Brinlee, MD Hospice and Palliative Medicine INTEGRIS Medical Group INTEGRIS Palliative Care Oklahoma City, OK 73134 (405) 848-8884
Megan Daniels, PA Physician Assistant INTEGRIS Medical Group INTEGRIS Family Care Services of Enid Enid, OK 73701 (580) 977-1910	Valerie Eichler, APRN Pediatric Acute Care Nurse Practitioner INTEGRIS Medical Group Oklahoma City, OK 73112 (405) 949-4100	Parissa Ferguson, APRN Advanced Practice Registered Nurse, Internal Medicine Vitalis Metabolic Health Oklahoma City, OK 73112 (405) 653-9161	Taylor Fitzpatrick, PA Physician Assistant The Physicians Group, LLC Edmond, OK 73034 (405) 330-8819
Karen Gates, APRN Advanced Practice Registered Nurse, Urology Davis Urology, PLLC Oklahoma City, OK 73120 (405) 768-1180	Leslie Gillette, PA Physician Assistant The Physicians Group, LLC Yukon, OK 73099 (405) 787-8555	Jesse Hart, PA Physician Assistant AKY MD, LLC dba Just Kids Pediatrics Oklahoma City, OK 73159 (405) 757-7818	Sommer Hood, APRN Nurse Practitioner Oklahoma Emergency Physicians, LLC dba IBMC ER Physicians INTEGRIS Baptist ER Physicians

			Oklahoma City, OK 73112 (405) 951-2545
Vikas Jain, MD Sleep Medicine Dream Sleep Medicine Frisco, TX 75034 (214) 308-1525	Amina Jawaid, APRN Advanced Practice Registered Nurse Zuhdi Transplant Physicians Zuhdi Transplant Physicians - Liver Oklahoma City, OK 73112 (405) 949-3349	Craig Knoche, PA Physician Assistant, Orthopedic Surgery INTEGRIS Medical Group INTEGRIS Health Medical Group Orthopedics Central Oklahoma City, OK 73112 (405) 713-9940	Hamilton Le, MD Surgery, Bariatric Surgical Partners of Oklahoma Oklahoma City, OK 73159 (405) 237-3677
Julie Lowe, MD Dermatology Julie Bowman Lowe dba Lowe Dermatology Oklahoma City, OK 73142 (405)(608-6877	Marian Malone, APRN Certified Pediatric Nurse Practitioner, Acute Care INTEGRIS Medical Group INTEGRIS Health Pediatric Hospitalist Oklahoma City, OK 73112 (405) 949-4100	Gentian Meta, MD Pain Medicine Spinecare of Oklahoma Edmond, OK 73013 (405) 840-5100	Aaron Morgan, MD Hand Surgery INTEGRIS Medical Group INTEGRIS Health Medical Group Hand Surgery Oklahoma City, OK 73112 (405) 604-8485
Suzan Parks, APRN Advanced Practice Registered Nurse, Family INTEGRIS Medical Group INTEGRIS Health Medical Group Norman Norman, OK 73069 (405) 364-0555	McKenzie Pittman, PA Physician Assistant Julie Bowman Lowe dba Lowe Dermatology Oklahoma City, OK 73142 (405)(608-6877	Kaleb Redick, APRN Hospitalist Oklahoma Hospital Medicine Physicians, LLC INTEGRIS Hospitalists - Baptist Oklahoma City, OK 73112 (405) 713-7403	Kelsey Sadler, PA Physician Assistant DOC, LLC, dba Direct Orthopedic Care Oklahoma City, OK 73116 (405) 703-7300
Ashley Sale, PA Physician Assistant Surgical Partners of Oklahoma Yukon, OK 73099 (405) 265-2210	Anthony Savo, MD Pediatric Surgery INTEGRIS Medical Group INTEGRIS Health Medical Group Pediatric General Surgery Oklahoma City, OK 73112 (405) 949-3125	Henry Spingola, DPM Podiatry Foot & Ankle Surgeons of Oklahoma, PLLC Oklahoma City, OK 73114 (405) 418-8500	Amanda Thomas, MD Family Medicine INTEGRIS Medical Group INTEGRIS Health Medical Group - Moore Moore, OK 73160 (405) 793-1188
Timothy Thomas, DPM Podiatry Foot & Ankle Surgeons of Oklahoma, PLLC Oklahoma City, OK 73114 (405) 418-8500	Bridget Van Treese, APRN Advanced Practice Registered Nurse INTEGRIS Medical Group INTEGRIS Health Medical Group Critical Care Oklahoma City, OK 73112 (405) 949-3011	Josiah Wagler, DO Transplant Surgery Zuhdi Transplant Physicians Zuhdi Transplant Physicians - Kidney Oklahoma City, OK 73112 (405) 949-3816	Stephanie Whatley, PA Physician Assistant INTEGRIS Medical Group INTEGRIS Bass Occupational Medicine Enid, OK 73701 (580) 548-1112