

# Preferred Vendors by Service

## Appointment Reminders

- Stericycle
  - Account rep: Alisha Miles [armiles@carenethealth.com](mailto:armiles@carenethealth.com)

## Credit Card

- Payground
  - Primary contact: Joe Karl [joe.karl@payground.com](mailto:joe.karl@payground.com)

## Real Time Eligibility (RTE)

- TriZetto Provider Services (AKA Cognizant)
  - Primary rep: Stephanie Rickard [Stephanie.Rickard@cognizant.com](mailto:Stephanie.Rickard@cognizant.com)
  - Secondary/helps scheduling: Amelia Miller [Amelia.Miller@cognizant.com](mailto:Amelia.Miller@cognizant.com)

## Clearinghouse, Patient Statements, and more

- TriZetto Provider Services (AKA Cognizant)
  - Primary rep: Stephanie Rickard [Stephanie.Rickard@cognizant.com](mailto:Stephanie.Rickard@cognizant.com)
  - Secondary/helps scheduling: Amelia Miller [Amelia.Miller@cognizant.com](mailto:Amelia.Miller@cognizant.com)