

Hardware & Software Requirements

Responsibility of Customer

INTEGRIS Health does not support clinic hardware. All hardware is purchased, owned, and maintained by the customer.

Workstation and laptop requirements – VMView

- Dual-core 2 GHz or greater processor
- 8Gb or higher memory (RAM)
- Desktop: 24 inch or greater VGA with 1920 x 1080 resolution
- Laptop: 15 inch or greater VGA with 1980 x 1024 resolution
- Windows 10 operating system or newer
- 250MB free hard disk space
- 100Mb Ethernet network interface adapter
- Updated wireless card on the device if using a wireless connection for PCs
- At least three available USB 2.0 slots

Supported Printers

- Network-ready HP Printers

Supported Label Printers

- Zebra ZD621 with NIC card

Supported Document Scanner

- Fujitsu FI-7160 color duplex scanner
- Fujitsu Ricoh fi-8170

Topaz Signature Pads

- Topaz: Brand LBK462 Model: T=LBK462-HSB-R

Use of any other printers or scanners for Epic other than the specified models listed above are not supported by INTEGRIS Health Information Technology staff and will not function with INTEGRIS delivered applications.

Please note, any deviations from these requirements may result in additional support fees.

Network Cabling Requirements

- Category 5 or 6 rated network cable, jacks and patch cords or greater.

All network wiring determined to be necessary either by INTEGRIS Health representatives or representatives of the medical practice desiring Epic Community Connect is the responsibility of the Provider.

- Ports TCP 443, 4172, 8443 and TCP/UPD 4172 will need to be open to view.Integrisok.com (2014.107.242.94)
- The Internet Service provider cannot block the same ports via your firewall.

Circuit Recommendations and Requirements

- **Minimum Required** option for smaller offices of 1 – 20 users, suggested download speed of 20-50Mb, upload speeds of 10-20Mb. Customers' Internet device (router, e.g.) must be able to accommodate a VPN tunnel.
- **Minimum Required** option for 10 – 50 users, minimum suggested download 50-100Mb, suggested upload speed 20-50Mb. Customers Internet device (router, e.g.) must be able to accommodate a VPN tunnel.
- **Minimum Required** For more than 50 users, please discuss specific usage requirements with Connect personnel during planning stages.