



# Community Health Improvement Plan

(For Fiscal Years 2023, 2024, 2025)

## INTEGRIS Southwest Medical Center

Access to Care • Access to Healthy Food • Tobacco





# INTEGRIS Health

## Mission, Vision and Values

### Mission

**Partnering with people to live healthier lives.**

Caring for our patients is our top priority. As the largest health care system in Oklahoma, we feel it is our responsibility to improve the health of the citizens of our great state. But we learned a long time ago that we cannot fully care for our community by staying exclusively within the walls of our facilities.

At INTEGRIS Health, caregivers take their education and skills into the community to make a difference in the lives of fellow Oklahomans. Their dedication, combined with our resources, helps accomplish a variety of things – from providing free clinical services, screenings, and education programs to working with juvenile offenders and providing activities for senior citizens.

We also realize the health of a community is not just physical and mental – it is economic and spiritual as well. That is why we offer a myriad of programs that address all these prominent issues.

### Vision

**Most Trusted Partner for Health**

### Values

**iCare**

**Integrity, Compassion, Accountability, Respect and Excellence**



## Executive Summary

The Patient Protection and Affordable Care Act (ACA) requires each not-for-profit hospital to conduct a Community Health Needs Assessment (CHNA) every three years to identify significant health needs in the community, to report impact of previous community health improvement initiatives, and to develop an implementation plan to address and measure community health activities created to address the significant health needs.

INTEGRIS Health reports compliance with the requirements on the IRS Form 990 Schedule H annually. INTEGRIS Health created CHNA reports and implementation plan for INTEGRIS Southwest Medical Center. Documents were made available to the public.

INTEGRIS Health collaborated with local community partners on the CHNA. The results identified Access to Education, Access to Meaningful Employment, Access to Healthy Food and Access to Healthcare as the priority issues. INTEGRIS Health chose to focus on Access to Care, Access to Healthy Food and Tobacco as the identified priority issues.

The hospitals have limited resources, not every health indicator which has an identified need for improvement will be directly addressed. Those community needs identified, but not “prioritized” for improvement included the following:

- Access to Education
- Access to Meaningful Employment

The issues were chosen based on state and local data, surveys, identifiable gaps, available resources, and input from small focus groups. In 2021, four non-profit hospitals engaged in a joint Community Health Needs Assessment: INTEGRIS Health, Mercy Hospital Oklahoma City, OU Health, and SSM Health St Anthony. Surveys were collected across Oklahoma County and broken down to identify needs in specific areas.

INTEGRIS Southwest Medical Center developed a three-year Community Health Improvement Plan (CHIP) designed to meet the needs of the community based on the results of the CHNA which was completed in January of 2022. The plan aligns with INTEGRIS Health pillars of excellence.

This implementation plan addresses the following priority issues.

- Access to Care
- Access to Healthy Food
- Tobacco

During this plan cycle, INTEGRIS Health will collaborate with community partnerships to improve the health for low-income, underserved and uninsured populations. INTEGRIS Health is committed to the successful completion of the CHIP, utilizing a collaborative, systemwide approach. Outcome measures will be tracked quarterly and annually through the evaluation process.

# Oklahoma Health Need Priorities

## INTEGRIS Health Managed Facilities- Oklahoma City Metro

INTEGRIS Baptist Medical Center	INTEGRIS Canadian Valley Hospital	INTEGRIS Health Edmond	INTEGRIS Southwest Medical Center
<ul style="list-style-type: none"> <li>• Access to Care</li> <li>• Access to Healthy Food</li> <li>• Tobacco</li> </ul>	<ul style="list-style-type: none"> <li>• Access to Care</li> <li>• Access to Healthy Food</li> <li>• Tobacco</li> </ul>	<ul style="list-style-type: none"> <li>• Access to Care</li> <li>• Access to Healthy Food</li> <li>• Tobacco</li> </ul>	<ul style="list-style-type: none"> <li>• Access to Care</li> <li>• Access to Healthy Food</li> <li>• Tobacco</li> </ul>

## INTEGRIS Health Managed Facilities- Regional

INTEGRIS Bass Baptist Health Center	INTEGRIS Grove Hospital	INTEGRIS Miami Hospital
<ul style="list-style-type: none"> <li>• Access to Care</li> <li>• Access to Healthy Food</li> <li>• Tobacco</li> </ul>	<ul style="list-style-type: none"> <li>• Access to Care</li> <li>• Access to Healthy Food</li> <li>• Tobacco</li> </ul>	<ul style="list-style-type: none"> <li>• Access to Care</li> <li>• Access to Healthy Food</li> <li>• Tobacco</li> </ul>



## Community Health Priority Issue: ACCESS TO CARE

Lack of access to affordable and timely medical care was a reverberating theme throughout the assessment process. Access to comprehensive, quality health care services is important. It promotes and maintains good health, prevents and manages diseases, reduces unnecessary disability and premature death, and encourages health equity. Good health also requires oral and mental health care access. Three components of access are insurance coverage, health services, and timeliness of care. Potential barriers include excessive cost of care, underinsured or uninsured, lack of primary or specialty services, and culturally sensitive care. The uninsured and underinsured populations experience delays in receiving timely care, lack the ability to receive preventive measures, and seek care in the local emergency rooms, which results in preventable hospital admissions. In Oklahoma, it is estimated that 17% of people are without insurance. (1)

(1) County Health Rankings & Roadmaps. Oklahoma. 2021 State Level Data and Ranks

## Access to Care

**Hospital Resources:** Free community clinic, budget for screening supplies, screening staff, volunteers, food outlets/pantries, free community screening services and coordination

Program	Supporting Activities	Current/Potential Partnerships	Yearly Targets
<b>INTEGRIS Health Community Giving Fund</b>	Provide financial support to local non-profit organizations helping address access to care in Oklahoma County	<ul style="list-style-type: none"> <li>• Olivet Baptist Church</li> <li>• ReMerge</li> <li>• Variety Care</li> <li>• Calm Waters</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Fund two projects</li> <li>• FY 2024: Fund three projects</li> <li>• FY 2025: Fund four projects</li> </ul>
<b>INTEGRIS Community Clinic</b>	Offer free health care to uninsured and underinsured patients	<ul style="list-style-type: none"> <li>• Great Plains Residency Program</li> <li>• Health Alliance for the Uninsured</li> <li>• Dean McGee Eye Institute</li> <li>• Jim Thorpe Rehab</li> <li>• Oklahoma Christian Nursing Students</li> <li>• Integris Radiology Residency program</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: 700 persons served</li> <li>• FY 2024: Increase by 10%</li> <li>• FY 2025: Increase by 10%</li> </ul>
<b>INTEGRIS Mobile Care Clinic</b>	Offer free community screenings and establish patient medical homes	<ul style="list-style-type: none"> <li>• Lynn Institute</li> <li>• Oklahoma Caring Van Foundation</li> <li>• Blue Cross Blue Shield of Oklahoma</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: 600 persons served</li> <li>• FY 2024: Increase by 10%</li> <li>• FY 2025: Increase by 10%</li> </ul>
<b>Federal Qualified Health Centers (FQHC)</b>	Support development of INTEGRIS Health partnership with Oklahoma County FQHCs	<ul style="list-style-type: none"> <li>• Variety Care</li> <li>• Mary Mahoney</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Establish two partnership opportunities</li> <li>• FY 2024: Implement two partnership programs</li> <li>• FY 2025: Implement three partnership programs</li> </ul>
<b>Hope Squad</b>	Assist in establishing Hope Squad in Oklahoma County	<ul style="list-style-type: none"> <li>• Variety Care</li> <li>• Oklahoma City Public Schools</li> <li>• Hope Squad</li> <li>• St James Catholic School</li> <li>• Sacred Heart Catholic School</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Establish two partnership opportunities</li> <li>• FY 2024: At least one presentation</li> <li>• FY 2025: Implement Hope Squad in one school</li> </ul>
<b>Partnerships with local coalitions</b>	Support local efforts with coalitions who support, prevent, and educate on increasing access to care	<ul style="list-style-type: none"> <li>• Central Oklahoma Health Impact Team</li> <li>• Healthy Start Fatherhood Initiative Coalition</li> <li>• Central Oklahoma Wellness Alliance</li> <li>• Healthy Hopeful Community Collaborative</li> <li>• Greater Oklahoma Hispanic Chamber of Commerce</li> <li>• Good Shepherd Clinic</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Create two new partnerships</li> <li>• FY 2024: Collaborate on three events</li> <li>• FY 2025: Collaborate on four events</li> </ul>



## Community Health Priority Issue: ACCESS TO HEALTHY FOOD

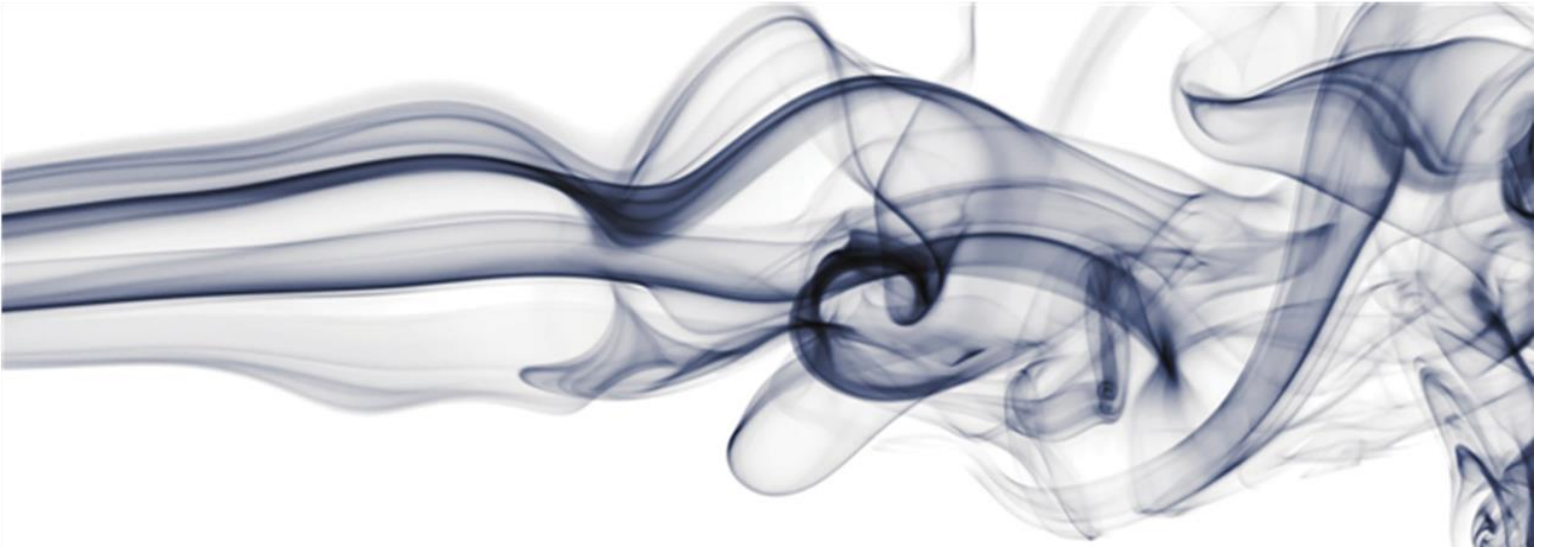
In Oklahoma, the food environment index (index of factors that contribute to healthy food environment) is 5.8 compared to 7.8 nationwide. (1) Hunger affects people of all walks of life. Community survey results identified access to healthy food as an issue and scored high in both survey forms. Therefore, we will continue to partner with the local food banks and pantries across the system to address hunger and malnutrition in the state.

(1) County Health Rankings & Roadmaps. Oklahoma. 2021 State Level Data and Ranks

## Access to Healthy Food

**Hospital Resources:** free community clinic, budget for screening supplies, screening staff, volunteers, food outlets/pantries, community food insecurity screening services and coordination

Program	Supporting Activities	Current/Potential Partnerships	Yearly Targets
<b>INTEGRIS Health Community Giving Fund</b>	Provide financial support to local non-profit organizations helping address access to healthy foods in Oklahoma County	<ul style="list-style-type: none"> <li>• Communities Foundation of Oklahoma</li> <li>• Infant Crisis Services</li> <li>• Olivet Baptist Church</li> <li>• Oklahoma County Health Department</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Fund two projects</li> <li>• FY 2024: Fund three projects</li> <li>• FY 2025: Fund four projects</li> </ul>
<b>INTEGRIS Health Food Pantries/Distributions</b>	Establish and provide community members access to healthy food	<ul style="list-style-type: none"> <li>• Regional Food Bank of Oklahoma</li> <li>• ISMC ER/550 team</li> <li>• Infant Crisis</li> <li>• Moore Food Bank Resource Center</li> <li>• INTEGRIS Mobile Clinic</li> <li>• INTEGRIS Community Clinic</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: 200 persons served</li> <li>• FY 2024: Increase by 10%</li> <li>• FY 2025: Increase by 10%</li> </ul>
<b>INTEGRIS I-CREW</b>	Hospital staff volunteer their time to work at local food bank/outlet/pantries	<ul style="list-style-type: none"> <li>• Regional Food Bank of Oklahoma</li> <li>• OKC Dream Center</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Offer two I-CREW events</li> <li>• FY 2024: Offer three I-CREW events</li> <li>• FY 2025: Offer four I-CREW events</li> </ul>
<b>Food Bank Programs</b>	Support local food bank programs through donations, food drives and financial support	<ul style="list-style-type: none"> <li>• Regional Food Bank of Oklahoma</li> <li>• Oklahoma City County Health Department</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Coordinate one food drive</li> <li>• FY 2024: Coordinate one food drive and participate in Hunger Action Month</li> <li>• FY 2025: Coordinate two food drives</li> </ul>
<b>Partnerships with local coalitions</b>	Support local efforts with coalitions who support and increase access to healthy food	<ul style="list-style-type: none"> <li>• Central Oklahoma Health Impact Team</li> <li>• Central Oklahoma Wellness Alliance</li> <li>• Healthy Hopeful Community Collaborative</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Create two new partnerships</li> <li>• FY 2024: Collaborate on three events</li> <li>• FY 2025: Collaborate on four events</li> </ul>



## Community Health Priority Issue: TOBACCO

Although tobacco was not specifically identified by the community as a priority issue, INTEGRIS Health chose to continue addressing the issue. The state of Oklahoma continues to have an “F” in heart disease deaths and a grade of “D” in the incidence of lung cancer. (2) Oklahoma is one of the unhealthiest states in the nation. Each year 7,500 adults die from their own smoking. (3) With the expansion of vaping and electronic cigarettes, nicotine addiction remains an important issue. 31.1% of cancer deaths in Oklahoma can be attributed to smoking. (3) Tobacco use in Oklahoma costs \$1.62 billion in direct health care costs. (3)

(2) Oklahoma State of the State Health Report. Indicators. 2019

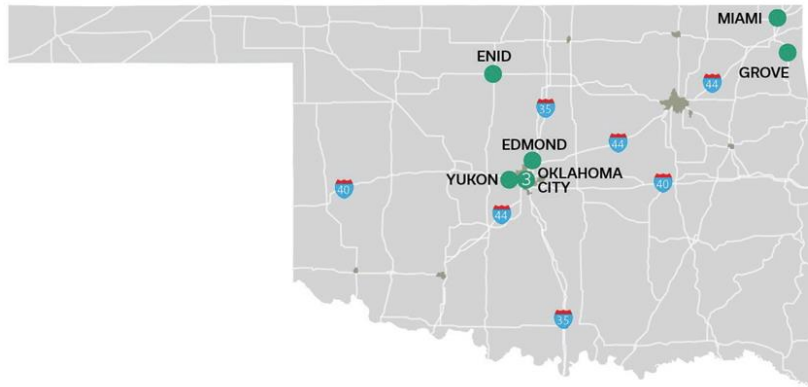
(3) Tobacco Free Kids. Oklahoma State Report. 2022

## Tobacco

**Hospital Resources:** educational material, referral system, employee assistance program, Arcadia Trails Tobacco Treatment Research Program, financial support

Program	Supporting Activities	Current/Potential Partnerships	Yearly Targets
<b>INTEGRIS Health Community Giving Fund</b>	Provide financial support to local non-profit organizations helping address and reduce vaping, electronic cigs and tobacco use, and secondhand exposure	<ul style="list-style-type: none"> <li>• TSET</li> <li>• Oklahoma Tobacco Helpline</li> <li>• American Lung Association</li> <li>• American Cancer Society</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Establish two partnership opportunities</li> <li>• FY 2024: Fund one project</li> <li>• FY 2025: Fund two projects</li> </ul>
<b>Oklahoma Tobacco Helpline Referrals</b>	Assess and refer every hospital admission including ambulatory to the Oklahoma Tobacco Helpline	<ul style="list-style-type: none"> <li>• Oklahoma Hospital Association</li> <li>• Oklahoma Tobacco Helpline</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: 200 referrals</li> <li>• FY 2024: Increase by 10%</li> <li>• FY 2025: Increase by 10%</li> </ul>
<b>Social Media Campaigns</b>	Support and promote tobacco use prevention campaigns	<ul style="list-style-type: none"> <li>• American Cancer Society</li> <li>• OK to Quit</li> <li>• American Lung Association</li> <li>• TSET</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Establish two partnership opportunities</li> <li>• FY 2024: Promote one campaign on hospital social media</li> <li>• FY 2025: Promote two campaigns on hospital social media</li> </ul>
<b>Partnerships with local coalitions</b>	Support local efforts with coalitions who support, prevent, and educate on tobacco use prevention	<ul style="list-style-type: none"> <li>• Central Oklahoma Health Impact Team</li> <li>• Healthy Start Fatherhood Initiative Coalition</li> <li>• Central Oklahoma Wellness Alliance</li> </ul>	<ul style="list-style-type: none"> <li>• FY 2023: Create two new partnerships</li> <li>• FY 2024: Collaborate on two events</li> <li>• FY 2025: Collaborate on three events</li> </ul>

# Facilities



## Facilities required to have a Community Health Improvement Plan

- HPI Community Hospital North
- HPI Community Hospital South
- HPI Northwest Surgical Hospital
- INTEGRIS Baptist Medical Center
- INTEGRIS Canadian Valley Hospital
- INTEGRIS Community Hospital Council Crossing
- INTEGRIS Community Hospital Del City
- INTEGRIS Community Hospital Moore
- INTEGRIS Community Hospital OKC West
- INTEGRIS Health Edmond
- INTEGRIS Southwest Medical Center
- Lakeside Women’s Hospital
- Oklahoma Center for Orthopedic Multi-Specialty Surgery

## Regional Facilities

- INTEGRIS Bass Baptist Health Center, Enid
- INTEGRIS Grove Hospital
- INTEGRIS Miami Hospital

Link to all facilities’ CHIPs: <https://integrisok.com/about-integris/serving-our-community/reports>



## **Community Health Improvement Plan FY 2023-2025**

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