



Community Health Improvement Plan

(For Fiscal Years 2023, 2024, 2025)

INTEGRIS Miami Hospital

Access to Care • Access to Healthy Food • Tobacco





INTEGRIS Health

Mission, Vision and Values

Mission

Partnering with people to live healthier lives.

Caring for our patients is our top priority. As the largest health care system in Oklahoma, we feel it's our responsibility to improve the health of the citizens of our great state. But we learned a long time ago that we can't fully care for our community by staying exclusively within the walls of our facilities.

At INTEGRIS Health, caregivers take their education and skills into the community to make a difference in the lives of fellow Oklahomans. Their dedication, combined with our resources, helps accomplish a variety of things – from providing free clinical services, screenings, and education programs to working with juvenile offenders and providing activities for senior citizens.

We also realize the health of a community isn't just physical and mental – it's economic and spiritual as well. That's why we offer a myriad of programs that address all these important issues.

Vision

Most Trusted Partner for Health

Values

iCare

Integrity, Compassion, Accountability, Respect and Excellence



Executive Summary

The Patient Protection and Affordable Care Act (ACA) requires each not-for-profit hospital to conduct a Community Health Needs Assessment (CHNA) every three years to identify significant health needs in the community. The purpose of this assessment is to report the impact of previous community health improvement initiatives and to assist in developing an implementation plan to address and measure community health activities that focus on the significant health needs.

INTEGRIS Health reports compliance with the requirements on the IRS Form 990 Schedule H annually. INTEGRIS Health created a CHNA report and an implementation plan for INTEGRIS Miami Hospital. Documents were made available to the public.

INTEGRIS Health collaborated with local community partners on the CHNA. The results identified Obesity, Access to Healthcare, Access to Healthy Food, Mental Health, and Tobacco as the priority issues. INTEGRIS Miami Hospital chose to focus on Access to Care, Access to Healthy Food and Tobacco from the identified priority issues.

The hospital plans to address the following priority issues under the Access to Care pillar:

- Obesity
- Mental Health

The issues were chosen based on state and local data, surveys, identifiable gaps, available resources, and input from small focus groups. In 2021, Integris Miami Hospital completed a Community Health Needs Assessment. Surveys were collected across Ottawa County and broken down to identify needs in specific areas.

INTEGRIS Miami Hospital has developed a three-year Community Health Improvement Plan (CHIP) designed to meet the needs of the community based on the results of the CHNA which was completed in January of 2022. The plan aligns with the INTEGRIS Health pillars of excellence.

This implementation plan addresses the following priority issues:

- Access to Care
- Access to Healthy Food
- Tobacco

During this plan cycle, INTEGRIS Health will collaborate with community partnerships to improve the health for low-income, under-served and uninsured populations. INTEGRIS Health is committed to the successful completion of the CHIP, utilizing a collaborative, systemwide approach. Outcome measures will be tracked quarterly and annually through the evaluation process.

Oklahoma Health Need Priorities

INTEGRIS Health Managed Facilities - Oklahoma City Metro

INTEGRIS Baptist Medical Center	INTEGRIS Canadian Valley Hospital	INTEGRIS Health Edmond	INTEGRIS Southwest Medical Center
<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco 	<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco 	<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco 	<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco

INTEGRIS Health Managed Facilities- Regional

INTEGRIS Bass Baptist Health Center	INTEGRIS Grove Hospital	INTEGRIS Miami Hospital
<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco 	<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco 	<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco



Community Health Priority Issue: ACCESS TO CARE

Lack of access to affordable and timely medical care was a reverberating theme throughout the assessment process. Access to comprehensive, quality health care services is important. It promotes and maintains good health, prevents and manages diseases, reduces unnecessary disability and premature death, and encourages health equity. Good health also requires oral and mental health care access. Three components of access are insurance coverage, health services, and timeliness of care. Potential barriers include high cost of care, underinsured or uninsured, lack of primary or specialty services, and culturally sensitive care. The uninsured and underinsured populations experience delays in receiving timely care, lack the ability to receive preventive measures, and seek care in the local emergency rooms, which results in preventable hospital admissions. In Oklahoma, it's estimated that 17% of people are without insurance. (1)

(1) County Health Rankings & Roadmaps. Oklahoma. 2021 State Level Data and Ranks

Access to Care

Hospital Resources: free community clinic, budget for screening supplies, screening staff, volunteers, free community screening services and coordination

Program	Supporting Activities	Current/Potential Partnerships	Yearly Targets
INTEGRIS Health Community Giving Fund	Provide financial support to local non-profit organizations to help address access to care in Ottawa County	<ul style="list-style-type: none"> Partners for Ottawa County, Inc. (POCI) Northeastern Tribal Health System Grand Lake Mental Health Center Ottawa County Free Clinic 	<ul style="list-style-type: none"> FY 2023: Fund one project FY 2024: Fund two projects FY 2025: Fund three projects
INTEGRIS Mobile Care Clinics	Offer free community screenings and establish patient medical homes	<ul style="list-style-type: none"> Northeast Technology Center Northeastern Oklahoma A&M College Crowder College Ottawa County Health Department 	<ul style="list-style-type: none"> FY 2023: Establish two partnership opportunities FY 2024: 75 persons served FY 2025: Increase by 20%
Federal Qualified Health Centers (FQHC)	Support development of INTEGRIS Health partnership with Ottawa County FQHCs	<ul style="list-style-type: none"> Community Health Center of Northeast Oklahoma 	<ul style="list-style-type: none"> FY 2023: Establish one partnership opportunity FY 2024: Implement one partnership program FY 2025: Implement two partnership programs
Hope Squad	Assist in establishing Hope Squad in Ottawa County	<ul style="list-style-type: none"> Ottawa County Public Schools Grand Lake Mental Health Center ROCMND Youth Services of Ottawa County Hope Squad 	<ul style="list-style-type: none"> FY 2023: Establish one partnership opportunity FY 2024: Coordinate one presentation FY 2025: Implement Hope Squad in one school
Partnerships with local coalitions	Support local efforts with coalitions who support, prevent, and educate on increasing access to care	<ul style="list-style-type: none"> Partners for Ottawa County, Inc. (POCI) Ottawa County Coalition for Adolescent Marijuana Prevention (CAMP) Miami Ministerial Alliance 	<ul style="list-style-type: none"> FY 2023: Create two new partnerships FY 2024: Collaborate on two events FY 2025: Collaborate on four events



Community Health Priority Issue: ACCESS TO HEALTHY FOOD

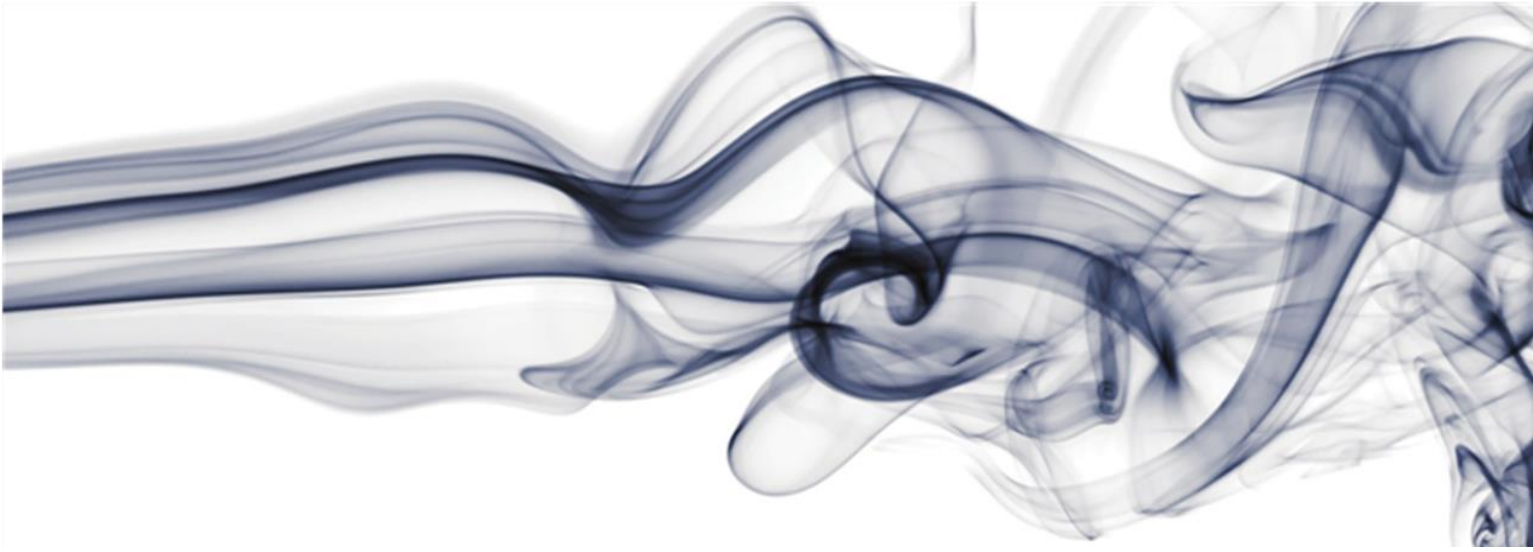
In Oklahoma, the food environment index (index of factors that contribute to healthy food environment) is 5.8 compared to 7.8 nationwide. (1) Hunger affects people of all walks of life. Community survey results identified access to healthy food as an issue and scored high in both survey forms. Therefore, we will continue to partner with the local food banks and pantries across the system to address hunger and malnutrition in the state.

(1) County Health Rankings & Roadmaps. Oklahoma. 2021 State Level Data and Ranks

Access to Healthy Food

Hospital Resources: free community clinic, budget for screening supplies, screening staff, volunteers, food outlets/pantries, community food insecurity screening services and coordination

Program	Supporting Activities	Current/Potential Partnerships	Yearly Targets
INTEGRIS Health Community Giving Fund	Provide financial support to local non-profit organizations helping address access to healthy foods in Ottawa County	<ul style="list-style-type: none"> Ottawa County Nutrition Coalition Inter-Tribal Council Inc. Salvation Army Miami Ministerial Alliance DOC Services, Inc. (DOCS) 	<ul style="list-style-type: none"> FY 2023: Fund one project FY 2024: Fund two projects FY 2025: Fund three projects
INTEGRIS Health Food Pantries/Distributions	Establish and provide community members access to healthy food	<ul style="list-style-type: none"> Ottawa County Nutrition Coalition Inter-Tribal Council Inc. Salvation Army Miami Ministerial Alliance DOC Services, Inc. (DOCS) 	<ul style="list-style-type: none"> FY 2023: Establish two partnership opportunities FY 2024: Implement one partnership program FY 2025: Implement two partnership programs
Meals on Wheels	Healthy prepared meals for seniors that have difficulty accessing, preparing, and cooking balanced meals	<ul style="list-style-type: none"> DOC Services, Inc. (DOCS) Grand Gateway Area Agency on Aging 	<ul style="list-style-type: none"> FY 2023: Establish two partnership opportunities FY 2024: Implement one partnership program FY 2025: Implement two partnership programs
INTEGRIS I-CREW	Hospital staff volunteer their time to work at local food banks/pantries	<ul style="list-style-type: none"> Community Food Bank of Eastern Oklahoma DOC Services, Inc. (DOCS) Salvation Army Ottawa County Farmers Market 	<ul style="list-style-type: none"> FY 2023: Offer one I-CREW event FY 2024: Offer two I-CREW events FY 2025: Offer three I-CREW events
Food Bank Programs	Support local food bank programs through donations, food drives and financial support	<ul style="list-style-type: none"> Community Food Bank of Eastern Oklahoma Ottawa County Nutrition Coalition Miami Ministerial Alliance Salvation Army 	<ul style="list-style-type: none"> FY 2023: Coordinate one food drive FY 2024: Coordinate one food drive and participate in Hunger Action Month FY 2025: Coordinate two food drives



Community Health Priority Issue: TOBACCO

Tobacco was specifically identified by the community as a priority issue, INTEGRIS Health chose to continue addressing the issue. The state of Oklahoma continues to have an “F” in heart disease deaths and a grade of “D” in the incidence of lung cancer. (2) Oklahoma is one of the unhealthiest states in the nation. Each year 7,500 adults die from their own smoking. (3) With the expansion of vaping and electronic cigarettes, nicotine addiction remains an important issue. 31.1% of cancer deaths in Oklahoma can be attributed to smoking. (3) Tobacco use in Oklahoma costs \$1.62 billion in direct health care costs. (3)

(2) Oklahoma State of the State Health Report. Indicators. 2019

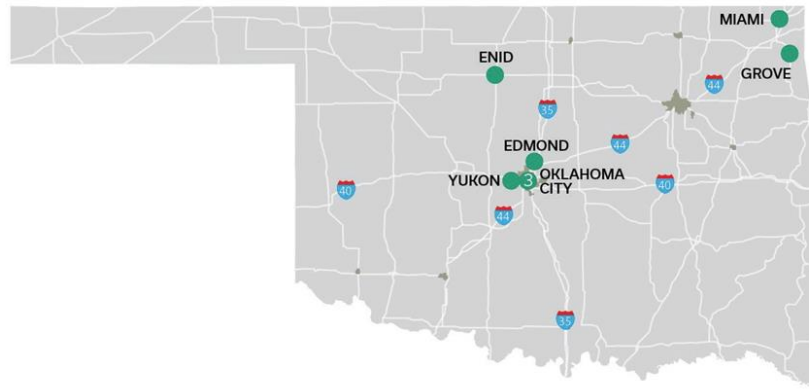
(3) Tobacco Free Kids. Oklahoma State Report. 2022

Tobacco

Hospital Resources: educational material, referral system, employee assistance program, financial support

Program	Supporting Activities	Current/Potential Partnerships	Yearly Targets
INTEGRIS Health Community Giving Fund	Provide financial support to local non-profit organizations helping address and reduce vaping, electronic cigarettes, tobacco use, and secondhand exposure	<ul style="list-style-type: none"> • TSET • Oklahoma Tobacco Helpline • American Lung Association • American Cancer Society 	<ul style="list-style-type: none"> • FY 2023: Establish one partnership opportunity • FY 2024: Fund one project • FY 2025: Fund one project
Oklahoma Tobacco Helpline Referrals	Assess and refer every hospital admission including ambulatory to the Oklahoma Tobacco Helpline	<ul style="list-style-type: none"> • Oklahoma Hospital Association • Oklahoma Tobacco Helpline 	<ul style="list-style-type: none"> • FY 2023: Establish partnership referral process • FY 2024: 50 referrals • FY 2025: 100 referrals
Social Media Campaigns	Support and promote tobacco use prevention campaigns	<ul style="list-style-type: none"> • American Cancer Society • OK to Quit • American Lung Association • TSET • SoonerQuit 	<ul style="list-style-type: none"> • FY 2023: Establish one partnership opportunity • FY 2024: Promote one campaign on hospital social media • FY 2025: Promote two campaigns on hospital social media
Partnerships with local coalitions	Support local efforts with coalitions who support, prevent, and educate on tobacco use prevention	<ul style="list-style-type: none"> • Partners for Ottawa County, Inc. (POCI) • Communities Putting Prevention to Work (CPPW: Cherokee Nation) 	<ul style="list-style-type: none"> • FY 2023: Establish one partnership opportunity • FY 2024: Collaborate on one event • FY 2025: Collaborate on one event

Facilities



Facilities required to have a Community Health Improvement Plan

- HPI Community Hospital North
- HPI Community Hospital South
- HPI Northwest Surgical Hospital
- INTEGRIS Baptist Medical Center
- INTEGRIS Canadian Valley Hospital
- INTEGRIS Community Hospital Council Crossing
- INTEGRIS Community Hospital Del City
- INTEGRIS Community Hospital Moore
- INTEGRIS Community Hospital OKC West
- INTEGRIS Health Edmond
- INTEGRIS Southwest Medical Center
- Lakeside Women’s Hospital
- Oklahoma Center for Orthopaedic Multi-Specialty Surgery

Regional Facilities

- INTEGRIS Bass Baptist Health Center - Enid
- INTEGRIS Grove Hospital
- INTEGRIS Miami Hospital

Link to all facilities’ CHIPs: <https://integrisok.com/about-integris/serving-our-community/reports>



Community Health Improvement Plan FY 2023-2025

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Community Benefit

